



**Telco Teller**

Audio Response System  
 (214) 658-6888 • (800) 296-0807

*Your personal teller through touch-tone technology!*

**PRESS # AFTER EACH ENTRY**

**SHARE & LOAN ID NUMBERS**

Primary Share Savings ..... 00  
 Secondary Share Savings ..... 01  
 Christmas Club ..... 05  
 Vacation Club ..... 06  
 Checking ..... 80-95  
 Money Market ..... 80-95  
 Loan ID Numbers ..... 40-99  
 (or use Service Code 20)

**SERVICES**

Change Access Code ..... 96  
 Help ..... 97  
 New Account ..... 98  
 Goodbye ..... 99  
 Change Interaction Mode ..... 47  
 Change Home Fax Number ..... 42  
 Change Office Fax Number ..... 43  
 Change Language ..... 46  
 Change Transaction List Count ..... 49

**INQUIRIES**

Savings Balance ..... 10  
 Checking Balance ..... 08  
 Account Balance ..... 07  
 (You specify ID Number)  
 Open Account Balance List ..... 09  
 Open Loan Balance List ..... 20  
 Loan Payment ..... 22  
 Loan Balance ..... 21  
 Loan Payoff ..... 23  
 Loan History ..... 24  
 Check Clearance ..... 16  
 Last Payroll Deposit ..... 15  
 Last Deposit ..... 19  
 Account History ..... 17  
 Dividends ..... 02  
 Interest ..... 03  
 Deposit History ..... 18  
 Recent Check Clearance ..... 50  
 Fax Previous Month's Statement ..... 44  
 (Special Inquiry #1)

(FAX History (this month) #2)  
 (FAX Loan App #3)  
 Fax Account Summary ..... 40  
 Fax Statement ..... 41

**TRANSACTIONS**

Savings to Checking ..... 68  
 Checking to Savings ..... 69  
 Account to Account ..... 65  
 Transfer: Loan to Savings ..... 70  
 Transfer: Loan to Checking ..... 71  
 Loan to Account ..... 72  
 Savings to Loan ..... 78  
 Checking to Loan ..... 79  
 Account to Loan ..... 75  
 Savings Withdrawal (a check will be mailed to you) .... 30  
 Checking Withdrawal (a check will be mailed to you) .. 38  
 Account Withdrawal (a check will be mailed to you)..... 39  
 \*Check Stop Payment ..... 48  
 \*Check Copy Request ..... 45

*\*Transactions which will incur a fee.*

**HELPFUL HINTS**

- **Account Number** - This is your base account number as it appears on your statement. You don't need the two-digit suffix.
- **Access Code (PIN)** - To receive your initial access code, or if you have forgotten your code, please contact member services at (214) 742-6551. You may change your access code by using Service Code 96.
- **After Each Entry** - Press the pound key (#) after completing each entry you make.
- **Dollar Amounts** - Enter the amount as dollars and cents.  
 Examples: \$150=15000#; \$147.25=14725#
- **Key Ahead** - You may key ahead at any time. There is no need to wait for the voice prompt to finish.
- **Good bye** - To end your call, enter Service Code 99 and the pound key (99#); or just hang up.